

Transmed is a major distribution company in the UAE. Established in Lebanon in 1946, Transmed focuses on the distribution of household and personal care products from Procter & Gamble as well as Clorox. Parallel to this, they also developed the distribution of food products that include brands like: Mars confectionary range, McCain, Danone baby food, United Biscuits, Kellogg's, Mondelez, Bahlsen, Perfetti, Siblou, Junior Croissants, Castania Kernels, Walkers biscuits and many more.

Mr. Muhammad Kyazzef, incharge of Warehouse Operations, at their Al Quoz facility approached us for a solution that would allow them to operate a 24-hours shift without a battery changeover. Initial discussions covered Lithium Ion, Nickel Cadmium and Lead Acid. After a long deliberation, the Hoppecke Trak Rapid was selected to meet their operational needs given the economies of the system, benefits of easy handling, recycling, service and repairs at component level.

The Jungheinrich ETV110 Reach

Truck was equipped with a 48V465Ah Hoppecke Trak Air™ battery with single point battery water filling system and eGO!™ battery life monitor to evaluate the performance of the battery including life time expectancy. Axima 48V150A Flexis High Frequency Quick Charger with air and temperature probe was supplied. All system components are perfectly coordinated in order to allow a multishift application without battery change.

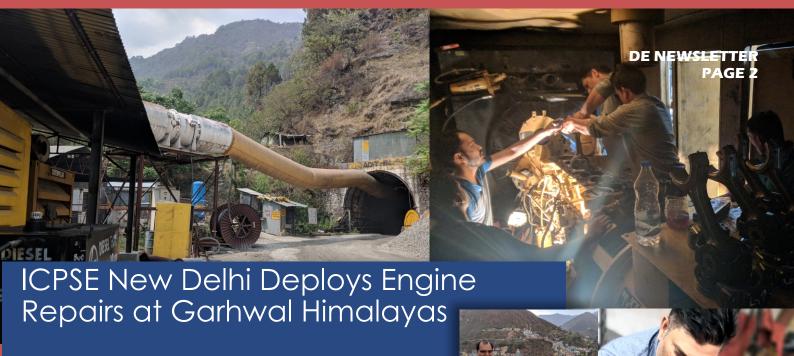
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by Mukesh Kumar General Manager – Operations ICPS Engineering Pvt. Ltd., New Delhi, India

We had recently overhauled a C-18 Generator set for one of the prestigious clients in India – Larsen & Toubro. This engine was being used in an Hydroelectric Project in Rudraprayag, Uttarakhand.

The client contacted us on a Friday evening regarding oil dilution and requested us to treat this as critical and top priority. Two technicians were sent to the site immediately to investigate and report on the engine's condition. We were also informed that the client's site conditions were less than favorable and that we would have to take swift action.

Based on this information, Ashwani, Vikas and myself left to visit the site the same night. We took with us necessary tools, parts and cotton waste as the client was not equipped to support us with basic neccessities.

After a picturesque yet perilous journey (via Rishikesh and Dev Prayag), fraught with landslides, we arrived at the site the following morning.

After a noon-time inspection, it was evident that the matter could not be handled on site due to the engine being overhauled in a canopy that did not support lifting of heads or handling of heavy parts. Additionally, all parts that required washing and cleaning using air pressure would have to be carried by hand to a workshop located on a nearby hill.

The urgency of the matter was clear. The DG was powering motors for de-watering and the Hydraulic boomer was operating in a 4km deep tunnel where 300 people worked round the clock. Any disruption in power would have resulted in instant flooding inside the tunnel. Left with no other option, we decided to undertake repairs at site with some Indian style 'jugad' (improvisation), knowing fully well that this may not be a permanent solution. We could not risk losing Larsen and Toubro as a client.

After receiving approval from Mr. Pushpak, repairs were completed within 36 hours. The engine was put on load immediately after this as the DG had to help in completing 230 mtrs of tunnel work, ideally before the monsoons. The clients on site were appreciative of our work and said they would consider sending the engine to our workshop once the tunnel work was completed.

We thanked them and embarked on a 17-hours return journey which involved our car having to be towed out of the sand by a tractor! I would like to thank Ashwani, Vikas, Sudhir and Ejaz for a job well done.



## Just for trivia enthusiasts

Rudraprayag (Altitude: 895m MSL) is located in Garhwal Himalayas at the confluence of rivers Alaknanda and Mandkini and enroute to the famous pilgrimage of Badrinath & Kedarnath.

This place was also the victim of multi-day cloudbursts, centered on the North Indian state of Uttarakhand, that led to the country's worst natural disaster since the 2004 tsunami - devastating floods and landslides. The flood on 16 June, 2013, destroyed the region and Uttarakhand government statistics number the presumed dead at 5,700 people including 934 local residents.

The collapsing of bridges and roads left around 100,00 pilgrims and tourists trapped in the valleys that led to 3 out of the 4 Hindu Chota Char Dham pilgrimage sites. The Indian Air Force, the Indian Army and Paramilitary troops evacuated more than 110,000 people from the flood ravaged area.



Phinu Ninan was referred to Dahbashi Engineering by Mr. Yassin Shaikh (Group Parts Manager – retired) and joined the Finance team in October 2008 as an Accounts Assistant. Having since climbed the organizational ladder to his current position as Accounts Supervisor, this year will mark his decade-long stint with DE.

Executive – Human Resources

Originally from Kottayam in the beautiful state of Kerala, India, Phinu does not have any siblings. His father is a retired businessman and his mother is a homemaker. His wife and 3-year old son continue to

reside in India.

A young and dynamic professional, Phinu's cheerful as well as optimistic outlook has won him the respect of the entire DE family. His day-to-day work involves the handling of: accounts payables, accounts receivables, bank transfers, international payments, preparing payment cheques for vendors/suppliers and deftly dealing with bank professionals.

Phinu is well known for being articulate and courteous. Try pulling his leg and he will stump you with his witty replies! A shrewd thinker, he always weighs every decision and believes in making the best out of the resources at his disposal.

An admirer of Dahbashi Engineering's employee friendly environment, he credits DE with having provided him with a wealth of experience that will stand him in good stead for the future.

Ambitious by nature, his personality and abilities will ensure that he is able to achieve his aspirations. We wish Phinu success in all his endeavors and with his years to come in DE!







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