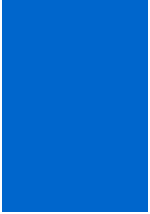
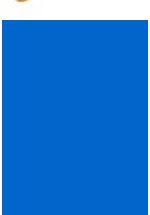
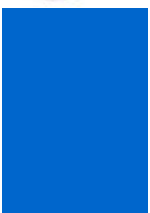




August 2012

The Dahbashi Journal



Another unique application for the MHD product range !



At the beginning of the year, we had the good fortune to get involved in a unique application that required some extremely precise moves and tested the logistical capabilities of **DAH BASHI's MATERIALS HANDLING** and **SERVICE DIVISIONS** to the hilt.

Once the order for the supply of **two x 40 Volt Traction Batteries** was finalized, we were faced with the daunting task of replacing the Batteries in the **ZAMBONI ICE RE-**

SURFACER Machine at the **Dubai Ice Rink** at The **Dubai Mall** that has the prominent distinction of being known as the largest Mall in the world !

Emaar Retail LLC, the client, a premier provider of leisure and entertainment experiences, is developing a portfolio of brands in key growth



markets and is strategically building new alliances, joint ventures, franchises and licenses. **Emaar Retail** has developed and manages the business operations for The **Dubai Mall's** entertainment components including **KidZania®**, **SEGA Republic**, the Olympic-sized **Dubai Ice Rink**, **Dubai Aquarium & Underwater Zoo** and the **22-screen Reel Cinemas**. In addition, **Emaar Retail** has introduced the new **SEGA Republic Game Zone** and the first 'Premier' **Reel Cinemas cineplex** at **Dubai Marina Mall**. It continues to explore opportunities for developing leisure assets across the region.

Let alone the slightly off-beat application, what really made the job interesting were the complexities involved in executing it ! With extremely limited and tight access to the **Zamboni Machine**, transporting and replacing 2 Batteries weighing a total in excess of **1600 kgs.** became a task

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of herculean proportions. What made it even more difficult was the fact that business continued as usual. Even though we chose a slightly slack period in terms of shoppers' footfalls, The **Dubai Mall** is still a fairly busy complex any time of the day, with visitors thronging from all over the world to see this marvel first-hand.



With the equipment pinned in an almost inaccessible location, our approach to install the Batteries was an amusing sight for all the on-lookers, to say the least.



With the help of an **Electric Stacker** and the combined efforts of three teams, the **Emaar Retail Staff**, the **Dubai Ice Rink personnel** and the **DAHBASHI ENGINEERING Team**, we worked together like a well-oiled machine and mounted a concerted effort to complete the job in just over three hours !





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We would especially like to thank the **Emaar Retail** and **Dubai Ice Rink** teams for their enthusiastic support and help without which an already difficult task would have become all the more complex.

The photographs dotting this article are a silent tribute to the difficulties encountered and the ease with which they

were overcome, thanks to combined efforts that worked with clockwork precision !

Aamir A. Khan

Senior Product Sales & Support
Engineer

MATERIALS HANDLING DIVISION

ICPS 'conferences' in Mussoorie !

After three Conferences in **Rajasthan**, the unbearable and persistent summer convinced us to take a trip to a Nature Camp near **Mussoorie** instead of the earlier option of going to **Lansdowne** in **Uttaranchal**.



Situated at the foot of the **Himalayan** ranges, **Mussoorie** is also known as the **Queen of the Hills**. Resting at an average altitude of **2,000 metres (6,600 feet)**, **Mussoorie**, with its green hills and varied flora and fauna, is a fascinating resort. The name **Mus-**



soorie is often attributed to a derivation of 'mansoor', a shrub which is indigenous to the area. The town is in fact often referred to as 'Mansoori' by the locals.

The journey took us to **Dehra Dun** by train (the Shatabdi Express) and culminated with an hour-long bus trip to our final destination. As soon as we reached **Mussoorie**, we breathed in the clean and cool mountain air and immediately felt rejuvenated.

The bus trip was particularly enjoyable as we were presented with one breathtaking view after another, at each turn of the road.

The difference in temperature and humidity was quite noticeable; we had indeed left the hot and sultry summer of the plains behind (albeit for only a few days). The natural greenery all around had such a soothing effect on sore eyes.



After lunch at one of the restaurants at **Mussoorie**, we decided to spend some time on the Mall, a popular local street. One of the highlights of the trip was the cable car ride up to **Gunhill**, egged on by the "ICPS Youth Brigade" led by Arpit.

The weather gods were impressed by our efforts and rewarded us with sun, fog and rain.....all at the same time.

For those who suffer from acrophobia (a fear of heights), the arrival at **Mussoorie** had them thinking that the worst was be-

hind them and started heaving sighs of relief; but if they thought that, they had another think coming ! The bus ride from

Mussoorie to the **Brentwood Sanctuary Nature Camp** proved to be even more hair-raising !

For them, the ordeal was finally over when we reached the camp by late evening. The nature camp was truly wonderful; it was placed on the fringe of the **Binog Mountain Quail Wildlife Sanctuary**, in a valley 12 kms. west of

Mussoorie and surrounded by lush landscaped lawns with gorgeous greenery all around. The resort offers cottage and tent accommodation for a perfect getaway from the hubbub, noise and pollution of urban life.





We had an early start the next day with the youngsters leading the trek into the hills.

Upon our return and post-breakfast, we settled down to a discourse by **Vishal** (West Zone) on his experience gained and lessons learnt during his tenure with **ICPS** in his territory.

Nikhil (Panchal) then took over to emphasize on the need for working as a closely knit team. He highlighted the equal importance of each department contributing towards fulfilling the common goals set forth by the organization.

The **Tree Climbing Exercise** that followed gave all participants a chance to unwind and test their physical abilities. The more adventurous and enthusiastic ones proceeded to try their hand at the "**Flying Fox**" a ride in which a pulley is attached to an

inclined wire that is anchored between 2 fixed points over a valley and the rider uses the pulley to roll downwards at a fairly fast clip that is enough to raise the hair at the nape of the neck and provide an adrenaline rush !

Happiness

If you want to be happy for a day, go on a picnic; a week, a vacation is the answer; for a month, get married; for a year, inherit wealth but if you want to be happy for a lifetime, you have to love your work !

Managers & Leaders

Managers have a short-term perspective,

After that, the **tug-of-war** proved to be a fairly sedentary affair !

Lunch was followed by an intriguing session in which **Mr. (Pushpak) Ray** presented ideas on happiness, the difference between leaders and managers and a few other topics.



leaders a long one

Managers have an eye on the bottom line, **leaders** are forever looking at the horizon
Managers administer, **leaders** innovate
Managers imitate, **leaders** originate
Managers emulate the classic good soldier, **leaders** are their own person
Managers ask how and when, **leaders** ask what and why
Managers do things right, **leaders** do the right things
Managers accept the status quo, **leaders** challenge it
Managers focus on systems, **leaders** focus on people
Managers maintain, **leaders** develop
Managers rely on control, **leaders** inspire trust





From the preceding points, it is not difficult to deduce that a majority of these things can be done only if the leader is inspired by his work. He is hardly likely to be original or innovative (asking what and why, challenging the status quo, doing the right things etc.) unless he is aware of his identity, position, responsibilities and, above all, loves his work.

The evening saw some dazzling dancing performances by **Arpit** and **Ashwani**.

A trip to **Kempton Falls** was ear-marked as the next day's activity. **Kempton Falls** was developed as a picnic spot by a British officer, **John Mekin**, around **1835**. It is believed that the name 'Kempton' is a derivation of 'Camp-Tea' in honour of the tea parties that



the British used to organize there.

It proved to be worth a visit as the panoramic view was simply breathtaking ! Some of the younger lot braved the icy cold waters of the pool at the foot of the waterfall and plunged in !

It was finally time to say good-bye to **Mussoorie** and head back to the heat of the plains. As they say, all good things must come to an end. But going back, we felt invigorated and rejuvenated, ready to take on the challenges of the corporate world once again !

Snehlata Rai

Human Resources Division
ICPS, New Delhi

September birthdays 2012

Muthukumar K (ADHBRH) 01/09	Imran Ahmed Siddiqui (ADHBRH) 09/09
Bakiyaraj Kannaiyan (HR) 01/09	Majid Fazal Karim (AWRBRH) 07/09
Phinu Ninan (FINANCE) 02/09	Sarath Sreyas (SHJBRH) 27/09
Saifuddin Dargahwala (SERVICE) 28/09	

October birthdays 2012

Shaikh Tanvir Shaikh Sattar (SHJBRH) 07/10	Yasirkhan H. Pathan (SERVICE) 16/10
Khozaima S. Moolchala (FINANCE) 11/10	Abdul Azeez (ADMIN) 19/10
Anthony I. (MHD) 15/10	Hir Lal Sunar (ADHBRH) 24/10